

Town of Mosheim General Information for Utility Customers

Billing:

All bills are due on the 15th of each month. A late fee of 10% will be posted to those accounts not paid by the 15th. If the due date falls on a day that the office is closed, one additional day will be allowed for payment to be made.

Disconnect of Water Service:

For all accounts not paid within 10 days after the due date, the water service will be disconnected. A \$30 reconnect fee will be charged if we disconnect the service. To have your service reconnected that day, a payment must be received in the office by 3:00pm. If it is paid after 3:00pm, service will be restored at 8:00am the following day.

New Service: There is a \$75 service fee to obtain water service.

Water Taps:

This is for purchase of a water tap to be installed in front of the property

¾" tap \$750.00
1" tap \$ 1,000.00

Sewer Taps:

This is for the purchase of a sewer tap to be installed on the property

Gravity Tap \$ 1200.00
Sewer Pump \$ 3500.00

Cross-Connection:

Any residence having an additional source of water (example: a well) other than that supplied by the Town of Mosheim Utility District cannot have both sources of water connected in any way.

Meter Reading:

All water meters are read monthly. Customers can call our office to find out the reading date of their meter.

Water Pressure:

The District is required to maintain a minimum of 20 PSI at each meter. Any customer requiring more pressure than provided by the District may choose to install a pump at his or her own expense.

Returned Check Policy:

There is a \$30 service charge on all returned check payments.

Where to Call for Line Locates:

Customers can call TN One Call at 1-800-351-1111 to have Utilities mark any utility lines on their property.