

**TOWN OF MOSHEIM**

1000 Main Street, Mosheim, TN 37818  
(423) 422-4051, townhall@earthlink.net

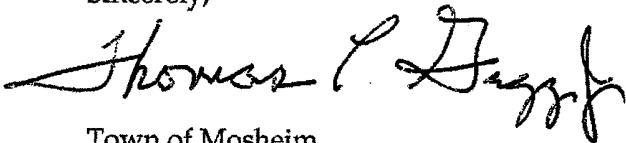
11/27/2017

Dear Town of Mosheim Sewer Customer,

The Town of Mosheim will begin billing for sewer service previously billed by the Old Knoxville Highway Water District. During this transition, Old Knox will continue to receive your payments until December 27, 2017. **AFTER DECEMBER 27<sup>TH</sup>, ALL PAYMENTS RECEIVED BY OLD KNOX WILL BE APPLIED TO YOUR WATER BILL ONLY, THIS INCLUDES ANY ONLINE PAYMENTS.** The Town Hall will not be able to receive your payments billed by Old Knox until January 3, 2018. This delay is in order to transfer accounts and balances into the Town's billing system. Beginning January 3<sup>rd</sup>, you may pay for your sewer service at Town Hall or online through webfeepay (using Mosheim Utility not Old Knox Hwy). Your account number will remain the same as it was with Old Knox so please be sure to indicate that account when paying. Late fees will not be assessed until January 5, 2018 due to this transition. Your due date for the bills will remain the 25<sup>th</sup> of each month. You will have a ten (10) day grace period prior to water service being disconnected for any unpaid sewer charges. We recommend that you reference the attached schedule for relevant dates and call Town Hall at the above referenced number if you have any questions.

In the upcoming weeks we will be in contact with you in order to get additional information for your account. Please feel free to call or stop by Town Hall at any time with your questions.

Sincerely,



Town of Mosheim